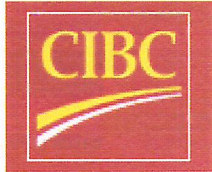


**Secure message from CIBC (June 09, 2019-2)**

From: Mailbox, Credit Card Services  
To: charlenelaprise@positron.ca  
Cc:  
Sent: 6/9/2019 9:56:52 PM

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June 09, 2019

Dear CHARLENE LAPRISE :

Email address: charlenelaprise@positron.ca

*This notification is being sent to the email address provided in accordance with your earlier verbal or written consent to obtain documents electronically. Please review the enclosed documents carefully and print or save them for future reference as they provide important information about your CIBC product(s).*

**Subject: Credit Card Number Ending in 8320**

We are writing about your recent request authorizing CLAUDE SAMSON (your 'Designate') to have access to certain information or authority to perform certain activities on your above-noted CIBC credit card account.

We want to maintain our privacy commitment to you. To facilitate this, please confirm the type of activities you want your Designate to perform on your behalf and/or the types of credit card account information you wish this person to be able to access.

**To complete your request:**

1. Please print this email, fill in the section below, then sign and have your Designate sign the Authorization within the designated areas,
2. Scan the completed signed document and select reply through this secure email attaching the document before sending; or  
Mail the signed document to:  
CIBC Credit Card Services  
PO Box 4058, Station A  
Toronto ON  
M5W 1L8
3. If you haven't yet done so, please call us at 1 800 465-4653 (in Canada and the U.S.) or 514 861-4653 (from elsewhere) to establish a security word for use by the Designate.

Thank you for the opportunity to be of service. If you have any questions, please contact us at 1 800 465-4653 (in Canada and the U.S.) or 514 861-4653 (from elsewhere). We value your business and trust you will continue to find that your CIBC credit card delivers the best in service and convenience.

Please review this list and check only the action(s) and/or information that will apply:

Address Change

Credit Limit Decrease

Removal of Authorized User

Phone Number Change

- Cancellation of Account
- Reporting Card Lost or Stolen
- Request for General Information
- Remove/cancel mobile credit card account number
- Ordering Replacement Card(s)
- Request for Statement Copy
- Refund of Credit Balance
- Verify and Discuss Transactions Made on the Account
- Request for Details of Transactions on the Account

**AUTHORIZATION**

I authorize my Designate CLAUDE SAMSON to perform the activities and/or obtain the information indicated above and I agree with CIBC as follows:

1. I will establish a security word for my CIBC credit card account noted above that will be known by the Designate and used by them when dealing with CIBC Credit Card Services about my account.
2. I will be bound by any of the actions indicated above that have been taken by my Designate and CIBC is not responsible for any loss, claim, damage, liability or expense I may suffer or incur as a result.
3. My Designate or I can cancel this Authorization at any time by notifying CIBC in writing. If I cancel this Authorization, I must change the security word for my CIBC credit card account noted above right away to one that is not known by the Designate.
4. CIBC may cancel this Authorization at any time without notice for any reason, and may refuse to act upon any instruction of my Designate, all at CIBC's sole and absolute discretion.

June 12, 2019  
Date (Month day, year)

CHARLENE LAPRISE  
Name of Primary Cardholder  
(as it appears on the credit card number  
stated in this letter)

x

C. Laprise  
Signature of Primary Cardholder  
(sign within box)

I, the Designate, acknowledge receipt of a copy of this letter of Authorization and agree that when I deal with CIBC, I will identify myself as a Designate.

June 11, 2019  
Date (Month day, year)

CLAUDE SAMSON  
Name of Designate  
(individual authorized to access  
account)

x

C. Samson  
Signature of Designate  
(sign within box)

Sincerely,

CIBC Credit Cards  
Contact Centres

**This mailbox is for the submission of the requested documents only. All other emails will not be retrieved.**

This email message and any attachments are CONFIDENTIAL. If you have received this message in error, please notify us immediately by return email and delete this message and any attachments without disclosing or distributing them further. Thank you.



6/10/2019

Secure message from CIBC (June 09, 2019-2)

*Le présent message et toute pièce jointe sont CONFIDENTIELS. Si vous avez reçu ce message par erreur, veuillez nous en aviser sur-le-champ en nous le retournant et le supprimer, ainsi que toute pièce jointe, sans en avoir divulgué ou diffusé le contenu. Merci.*